This tool will update the firmware on Seagate Backup Plus for Mac and Seagate Slim for Mac USB 3.0 drives.

Confirm you have a backup of all your data before you begin a firmware update process.

This process will require a reboot at the end, be sure all your work and open documents are saved before beginning.

Instructions:

1. Download the DMG file from the [Seagate Download Finder](#).
   - Enter your drive serial number (SN) from the bottom of the drive.
     - Note: software will only be available if there is an update for your product.
   - Enter your drive part number (PN) from the bottom of the drive.
   - Confirm the re-captcha text
2. Double click the **Seagate Firmware Updater.DMG** file to begin. This will open a new Window with two options inside.
3. Unplug any external drives that are connected to the computer.
4. Click the **Seagate Firmware Updater.PKG** file to start the installation.
5. Follow the install wizard to install the software.
   - Once the installation completes a window should open saying Please Plug in a compatible Seagate Device.
6. Double click the Seagate Firmware updater(.app).
7. Plug in your Seagate Backup Plus for Mac or Seagate Slim for Mac drive.
   - After a few seconds the drive should be detected.
   - If the drive is up to date then you will see Green check marks (proceed to Step 10)
   - If the drive has an update available there will be an Update Firmware button.
8. Press the update firmware button.
     Note: The firmware update will take a few minutes and the system should not be powered off, rebooted or moved while doing the update.
9. Press the confirmation button.
   - The update will proceed.
   - Be sure the system isn't powered off and the drive isn't removed while this is occurring.
   - Once complete, there will be a message let you know it is time to unplug the drive.
10. After the update completes, unplug the drive.
11. Exit the App by clicking the red X in the upper left corner.
12. There should be a "Do you want to uninstall Seagate Firmware Updater ?" prompt, click Yes.
13. Follow the steps in the uninstall wizard, including a reboot at the end.
    - After the reboot your firmware will be updated.
    - You can now delete the **Seagate Firmware Updater.DMG** file.